

MDS 2024 BOARD **OF DIRECTORS**

Adele Remillard. President Jaffrey

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Wendy O'Brien Fitzwilliam

Erin Patnode Surry

Beth Provost Keene

Mary-Anne Wisell **Executive Director**

Monadnock **Developmental** Services 121 Railroad Street Keene, NH 03431 www.mds-nh.org

603-352-1304

Annual Report 2024

s we reflect on another remarkable year, I am filled with immense gratitude and pride in the achievements of our dedicated team and their commitment to the individuals with developmental disabilities and acquired brain disorders we serve. Together we have made significant strides towards our mission, touching countless lives and fostering positive change in our community.



Marv-Anne Wisell Executive Director

Our success would not be possible without the unwavering support of our partners and donors. Your contributions have enabled us to extend our reach and enhance our impact. Every donation, volunteer hour, and partnership has played a crucial role in our journey.

As we look ahead, we remain committed to "our mission of working towards inclusion, participation, and mutual relationships for all people who are at risk of isolation from community". We are excited about the possibilities that lie before us. Together, we will continue to drive progress and build a more equitable and compassionate community.

Thank you for your continued support and dedication.

Mary-Anne Wisell Executive Director



Words from New Board Members

HOWARD CLARK:

"I decided to join Board of Directors at MDS to give back to this great organization that has provided services for three family members over several years. Before making my decision I met with a couple members of the executive team to discuss their needs to make sure my skill set would provide value to them. We mutually came to the conclusion to move forward together."

WENDY O'BRIEN:

"Raising our two sons with autism has been challenging, but MDS has always had our backs. Recently I had the opportunity to join the MDS Board of Directors, and I feel that this was a chance for me to give back to an organization that has assisted us through the highs and lows of parenting children with disabilities as well as giving my sons a fantastic start for their journey out into the world. I know that they will continue to grow and thrive thanks to the dedicated staff and volunteers at MDS."



Words from Our Board President ADELE REMILLARD:

"The Monadnock Developmental Services' Board of Directors is composed of community members and family/guardians of individuals receiving services in the region. This diverse group provides guidance and oversight to the work done by MDS. It is an honor to serve as President of the Board of Directors and to have the opportunity to be a part of this organization."

Our Mission

The mission of MDS is to work toward inclusion, participation and mutual relationships for all people who are at risk of isolation from community. We will promote self-determination and quality of life, develop and environment which encourages creativity, innovation and individuality, and ensure quality of supports.

Because we believe . . .

- ► Everyone, from children to the elderly, has the right to experience a safe, supportive family life, in all its many facets;
- ➤ Respecting each person's and each family's values is the foundation for building and strengthening people's lives;
- ➤ Power, authority and responsibility lie with each person for how they will live their life

Memorable Milestones

JULY 2023 MDS celebrates 40th anniversary

OCTOBER 2023 MDS recognized in the NH Business Magazine as one of the top women led non-profits in NH

JANUARY 2024 Combined Individual Service Options (ISO) and Monadnock Center for Successful Transitions (MCST) departments to become the Community Support Services department (CSS)

FEBRUARY 2024 NH adopted and posted the New Hampshire Rights & Responsibilities Booklet which was created by MDS self-advocates

MAY 2024 Run, Walk, Smile collaboration with Flutie Foundation

Monadnock **Family Council Members**

Brianna Barnes, Keene Amanda Carter, Peterborough Michelle Connor, Richmond Steve Nelson, Temple Linda Phelps, Marlborough Lisa Steadman, Troy

Words from Families SUZANNE BUTCHER:

"MDS has helped our son be a valued community member who lives in his own apartment and has worked for the same business for almost 20 years."

JESSE FRINK:

"From an outsider's perspective, the many moving pieces and agencies that support our family member are overwhelming and difficult to navigate. I have often ended calls with other agencies thinking, "How am I going to be able to live up to my end of the bargain regarding their care?" Our MDS case manager has been a shining light in this process for me. In a recent email with the case manager and our family members' residential service, our case manager opened the email by addressing us as "Team." That really resonated with me and gave me assurance that this truly was a team effort to support our family member and our case manager has helped lead that team."

SARAH NEUTRA:

"MDS has been a tremendous support during this transition period, from helping and educating during IEP meetings to connecting our family with resources we would otherwise not know about. I am truly grateful."

Words from Our Donors

MARSHA DIXON:

"I contribute each year to MDS because I believe in all that MDS does to help the developmentally challenged people in our communities. The programs and outreach to the community individuals and families is most needed and appreciated by so many people. It is not easy to run a non-profit company with funding ever in question. The needs of our families are being met by MDS and the incredibly dedicated staff they employ. I want to acknowledge and give thanks for the dedication and passion to the valuable workthat they do each day of the year. Keep up the good work!"

DR. JAY RAYNOR:

"It's an honor to be a part of the Run, Walk, Smile event and support the vital work of Monadnock Developmental Services. This event provides a special opportunity for us to connect with our community while contributing to a cause that truly makes a difference in people's lives."



Who We Serve:

MDS provides services in 34 towns in southwestern New Hampshire:

- ➤ Children (0-21) and adults (21+) with disabilities including Intellectual Disability, Cerebral Palsy, Autism Spectrum Disorder, Epilepsy, and severe Learning Disabilities
- ► Adults with an Acquired Brain Disorder
- Children under age 3 who experience developmental delays



By the Numbers 2024

Our MDS community is made up of many people and organizations. Thousands of hours are put in to provide the level of quality support for individuals served by MDS.

PEOPLE SERVED

221 Children ages 0-3

462 Children ages 3-21

521 Adults 21 and over

ELIGIBILITY DETERMINATIONS

295 Children ages 0-3

84 Children ages 3-21

17 Adults 21 and over

RESPITE

140 Individuals and their families 9,350 Respite hours provided

What We Do

- ▶ Service Coordination
- ► Family Support Services
- ► Employment Supports
- ► Community Supports
- ► Early Supports & Services
- ► Respite

- ► Transition Services
- ► Residential Services
- ► Training & Education
- Environmental Modifications



Monadnock Developmental Services