



HELPING PEOPLE WITH DEVELOPMENTAL DISABILITIES LIVE AND WORK IN THEIR COMMUNITIES



Summer 2022

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The mission of MDS is to work toward inclusion, participation and mutual relationships for all people who are at risk of isolation from their community.

www.mds-nh.org

Inclusion Participation Mutual Relationships



Message from Mary-Anne An Active Summer of 2022

THE

CLIPBOARD

There are lots of things in the works as we roll through the summer of 2022.

BDS Systems Changes – The Family Council hosted staff from the Bureau of Developmental Services (BDS) at a regional public session at MDS on June 13th – both via Zoom and in person – so that families, individuals, staff, and providers could ask questions to get more information about the changes coming to the DD system and how they will impact service recipients and their families. Changes affect three areas: rates, technology and, although "paused" for now, waivers.



Mary-Anne Wisell MDS Executive Director

What did we hear at this and other sessions from around the state? It is critical that all of us find a way to follow the work that is being done. Best way to do that? Visit the <u>DHHS website</u> where you can get details and explore minutes from the various subcommittees working on these system changes. You can also see a recording of the informative ABLE NH Public Session from June 30 at the following YouTube link: <u>https://youtu.be/KZMaIy6w8-g</u>.

SIS Evaluations – BDS has contracted with the American Association on Intellectual and Developmental Disabilities (AAIDD) to perform 400 SIS evaluations throughout the state between July and October. These evaluations, including supplemental questions regarding health and behavior, will help to inform the reimbursement rates being developed. In the future, there will no longer be individualized budgets. Rather, each person will be assigned a set amount of funding based, at least in part, on their SIS score. Thirty-eight people from Region 5 have been chosen to have an SIS evaluation. If your name or that of your family member was selected, we strongly encourage you to participate and help shape the future.

Legislative Season – The Adult Dental Medicaid Bill was signed by Gov. Sununu on July 1, after many years of advocacy and negotiations. We expect to see its effects beginning in April 2023 – officials have much to do to make that date. We have an update on dental benefits from DHHS on page 2. Also passed this session is SB 238, which ensures that students who receive special education services will continue to do so regardless of the public school chosen by the family. SB 381 establishes an office of the advocate for special education. Important local and state elections are coming up this fall, so stay tuned for more information on that. Read the Legislative Update on page 6 for more details on these and other bills of note.

THE CLIPBOARD SUMMER 2022

THE CLIPBOARD



Executive Director/Publisher Mary-Anne Wisell **Managing Editor** Karen Peterson **Editors** Sheila Mahon Sonja Martineau Molly McNeill Lurleen Morin Mari Schacht Charlie Wilder

The Clipboard is an agency-wide MDS newsletter. All departments, families, individuals, and community organizations are invited to submit items to be included in the publication. The opinions expressed in articles are those of the people who have written and submitted the material. Therefore, the information contained in these articles is not necessarily the opinion of MDS.

Your suggestions are welcome. Send your comments or articles to:

MDS Clipboard 121 Railroad Street Keene, NH 03431 603-352-1304 Fax: 603-352-1637 clipboard@mds-nh.org

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Message from Mary-Anne (continued from page I)

Strategic Planning – Several subcommittees have been hard at work this summer fleshing out the MDS Strategic Plan. Key to this work have been two surveys: Workforce and Communications. We have highlights of the Communications Survey on pages 10-11 in this newsletter.

MDS 40th Anniversary in 2023 – It's hard to believe, but next year we will celebrate our 40^{th} anniversary! Monadnock Developmental Services was incorporated in July 1983 as part of the overall plan to shift disability services from institutions (Laconia in particular) to community-based services. The history is rich, and we've come a long way. We're planning a celebration that highlights people, events, and achievements.

COVID - We haven't conquered COVID as we had hoped we would by now. However, tremendous progress has been made in getting people vaccinated, putting protocols in place, and adjusting to changing pandemic conditions. Our offices are open again, but we are encouraging outdoor meetings when possible, and limiting office visits to specific meetings. As has been the trend, every time we think we're getting past this contagious and still dangerous virus, it continues to rear its ugly head through surges of variants. We still ask that people who are not vaccinated wear masks at all times when working with individuals and others. Anyone who is experiencing symptoms or has been exposed should stay home from work and avoid other people.

If you have feedback you would like to share or unresolved concerns, please reach out to me: MaryAnneW@mds-nh.org or 603-352-1304.

New Medicaid Adult Dental Benefit: Update from NH Smiles at DHHS

With the signing of HB 103 and SB 422 into II. Cost Sharing law by Governor Sununu on July 1, an expanded NH Medicaid adult dental benefit will be implemented on April 1, 2023.

I. Benefits - Available for Medicaid-Eligible Adults Age 21+

- A. Covered services include:
- X-rays and examinations
- Cleanings
- Fillings
- Limited gum-related treatment
- Tooth extractions and other oral surgeries
- Other appropriate general services such as anesthesia

B. Removable partial and full dentures for the following individuals who qualify for services under the following criteria:

- Developmental Disability (DD) Waiver
- Acquired Brain Disorder (ABD) Waiver
- Choices for Independence (CFI) Waiver
- Nursing facility residents

C. \$1500 yearly limit on dental services, with the exception of preventive services.

D. Transportation to dental appointments and support for oral health through care coordination.

Diagnostic and preventive dental services do not have cost sharing. Other covered dental services have cost sharing for people with household income over 100% of the federal poverty level (FPL). There are some exceptions to cost sharing. Cost sharing is also limited to 5% of household income.

III. Contracting Process

The NH DHHS is currently working through the contracting process to choose a dental benefit administrator(s). The implementation deadlines are as follows:

- A. RFI released by 8/1/2022
- B. RFP released by 9/1/2022
- C. Contract implemented by 4/1/2023

D. Rules and systems changes likely to be adopted by 4/1/2023

E. State Plan Amendments submitted by 6/1/2023

IV. Updates

Check the <u>NH DHHS website</u> for updates on Medicaid Dental Services and the NH Smiles Program.

Important Note: The Children's Dental benefit remains in the current Fee For Service benefit for ages birth to 21.

People at MDS

MDS welcomes the following new staff members and those who have changed positions:

Sarah Stinehour has joined MDS as an Adult Service Coordinator, working out of the Peterborough office. **Camryn Adams** has also joined the Adult Services team as ASC Transition Coordinator.

Aiden Jasmin moved from ASC to the Self-Directed Services group as an SDS Coordinator. Also in SDS, Elizabeth Clough has been hired as the SDS Billing Specialist, a new position.

Sierra Jamison has taken the position of Job Developer at MCST. **Jenna Tarr** also joins MCST as Assistant SEP Program Manager.

Shannon McKeever has joined MDS as the new Partners in Health (PIH) Coordinator.

Michele Phillips moves to Childr en's Services from PIH as the new CSC Transition Coordinator. Beth Staudt also makes a move to the Childr en's department in August as a Service Coordinator.

At MDS-ISO, Vanessa Carrier and Kim Dane are now ISO Lead Staff.

Nicholas Sully now serves as Administrative Assistant, working in Keene as our receptionist.

Thinking about joining the MDS team?

MDS offers a wide range of positions and opportunities, for those looking for a few extra hours a week, or those hoping for a lifelong career in the social services industry. MDS provides a positive environment in a professional setting that allows you to grow your skill set, and we often promote from within. We are a family-friendly employer and willing to work with those needing flexible schedules.

Full time employees at MDS are eligible for an array of benefits. Not only does MDS offer medical, dental, vision, and a 403(b) plan, we also automatically enroll you into our group life insurance. MDS also offers a 5% match for those who sign up for the 403(b) plan. We also offer 11 paid holidays, up to 35 days of paid time-off, 12 sick days, and a signing bonus in certain cases.

Employees of MDS directly impact the lives of the people we serve, not only working alongside them but building relationships within our community as well. If you want to make a positive impact in someone's life, call or email MDS at 603-352-1304 or <u>employment@mds-nh.org</u>.

MDS Service Awards

Each year MDS recognizes employees with Service Awards for their length of time working at MDS. Congratulations to these 2022 honorees.

30 Years Deb Clark Sheila Mahon

25 Years Heather Riley

20 Years Mary-Anne Wisell

15 Years

Michele Burnham Ryan Byrnes Douglas Sprague Molly McNeill **10 Years** Kaysie Castor Ellen Denoncour Cynthia Hatt Mary LaCoille Jason Peck

5 Years

Giselle Brewer Christina Edaugal Debi Ellis-Nailor Debby Hope Cary Patterson James Scott Robert Symington Megan Weaver



Recognize these faces? A group of MDS employees put on their bowling shoes for the Greater Keene & Peterborough Chamber's Night Out at Yankee Lanes in April. Their big smiles surely indicate they had a great time!

From left, Joyce Pellerin (Business Office), Kelly Roe (SDS), Beth Staudt (ASC), and Sue Bohannon (Electronic Records Administrator).

MONADNOCK DEVELOPMENTAL SERVICES

Photo Gallery





Family Council Picnic — June 2022 This year's Family Council picnic was held on Sunday, June 5th at the Inn at East Hill Farm in Troy. The 75 folks attending had a great time, and the group included some first-time attendees.

YouthBeatz (pictured above right) was once again a huge hit with the younger kids this year.

The next tentatively scheduled Family Council event is a Family Day at Spofford Lake on August 27th.

These events are jointly sponsored by the MDS and Partners in Health Family Councils.







Photo Gallery



Unified Prom at Keene High School May 2022

On May 20th, Keene High School and Unified Sports hosted the Unified Prom. The young adults who attended danced with friends and teachers, enjoyed refreshments, and appreciated the extra opportunity to socialize at school!

Pictured here are several KHS students who attended: Timothy (left), Nina (right), Matthew (below left), and Alex and Kelly (below right).







Legislative Update

News & Notes

Sununu Signs Key Bills That Will Affect Developmental Disability Community

On Friday, July 1, Governor Sununu signed 39 bills into law, a number of which are of interest to our community.

SB 422 and **HB 103**, both pertaining to an adult dental benefit, are now law, after many years of advocacy and negotiations. Over 120,000 Granite State adult Medicaid recipients will have access to dental benefits, starting in April 2023. Details from DHHS's NH Smiles Program providing information on benefits and cost sharing are on page 2 of this newsletter. Special thanks to Rep. Joe Schapiro (Keene) for his tireless efforts to ensure dental health coverage for our most vulnerable citizens.

HB 1513 gives students with IEPs the right to remain in school until the end of the academic year during which they turn 22. See the <u>NH Dept of</u> <u>Education Fact Sheet</u> on these changes for children with disabilities provided by the Bureau of Special Education Support.

SB 238 ensures that students who receive special education services will continue to do so regardless of the public school chosen by the family.

SB 381 establishes an office of the advocate for special education.

HB 1135 provides for the requirement of an audit of education freedom accounts.

We're now moving into election season. After the primaries, we will host legislative coffees in the fall to allow families to speak directly to candidates and to give candidates a chance to share their views.

It is also a budget year. All state agencies will start working on budgets in July and August, for submission to the Governor in the fall. The budgets will include prioritized needs (any new programs and a rate increase) and the efficiency budget (to enable state agencies to do what they are doing now). Typically, bills as LSRs – Legislative Service Requests –are introduced right after the November election for consideration in the 2023 legislative session. We will keep you posted on all this.

Contributed by Sue Walthour, MDS Legislative Liaison, Stay in contact with Sue about legislative and advocacy issues, by email: <u>suew@mds-nh.org</u>.

US Department of Transportation Sets Airline Passengers with Disabilities Bill of Rights

In July of this year, the US Department of Transportation issued its first Airline Passengers with Disabilities Bill of Rights.

This Bill of Rights describes the fundamental rights of air travelers with disabilities under the Air Carrier Access Act and its implementing regulation, 14 Code of Federal Regulations (CFR) Part 382.

The Bill of Rights consists of:

- 1. The Right to Be Treated with Dignity and Respect.
- 2. The Right to Receive Information About Services and Aircraft Capabilities and Limitations.
- 3. The Right to Receive Information in an Accessible Format.
- 4. The Right to Accessible Airport Facilities.
- 5. The Right to Assistance at Airports.
- 6. The Right to Assistance on the Aircraft.
- 7. The Right to Travel with an Assistive Device or Service Animal.
- 8. The Right to Receive Seating Accommodations.
- 9. The Right to Accessible Aircraft Features.
- 10. The Right to Resolution of a Disability-Related Issue.

Read the full Bill of Rights at <u>www.transportation.gov</u>.

Transition Fair Day for Deaf and Hard of Hearing Students Planned for October 21st

Deaf and hard of hearing students ages 14 to 20 will have a chance to meet an array of people and programs to help identify potential journeys once they've received their high school diploma. The Transition Fair Day takes place on Friday, October 21st from 9 a.m. to 2:30 p.m. at NH Climbing & Fitness on Langdon Avenue in Concord.

Representatives from national colleges will be attending, and there will be a variety of STEM kits for students to try. Registration is required. This event is sponsored by NH Vocational Rehabilitation. Interpreters and CART providers will be available.

For more information on this Transition Fair, contact <u>hobert.d.clanton@doe.nh.gov</u> or call 603-463-0728 (VP).

News & Notes

Project SEARCH Honors the Class of 2022

Project SEARCH celebrated the accomplishments of **Katie Clark**, **Russell Putnam**, and **Isabelle Tenters** at its 12th graduation ceremony on June 24th at Cheshire Medical Center.



Congratulations to the Project SEARCH Class of 2022: From left, Katie Clark, Russell Putnam, and Isabelle Tenters take their place under the graduation banner at CMC.

Project SEARCH is a job training program. As part of the program, the graduates participated in a variety of internships. Internship sites included Supply Chain, Nutrition, Laundry, Mailroom, Greeter, Children's Learning Center, Medical Records, Medical Oncology, Orthopedics, Physical Therapy, Urgent Visits, and EVS. All three graduates were congratulated for their work in the departments that they interned in.

In addition to being honored for completing the yearlong program, the graduates were also recognized for their personal achievements. Katie was recognized for the variety of professional skills that she learned throughout the year. Russell was praised for his dedication and attention to detail in all his work. Isabelle was acknowledged for being uniquely open to opportunities and learning new skills.

To learn more, please visit the <u>Project SEARCH</u> page on the MDS website.

Healthy Relationships Classes Starting Up

MDS is offering the Healthy Relationships: Sexuality,

Expectations and Safety For Self-Advocates class, starting in late August. This course is for self-advocates, and provides information to help them make informed decisions and better advocate for themselves. This 9-week workshop meets weekly for 1½ hours, either by Zoom or in person at MDS.

Topics covered are:

- How do I make friends?
- What kind of relationships do I have with people?
- What do I need to know about my body?
- How do I stay safe online?
- How do I protect myself?
- How do I show respect for others?

Priority is given to MDS/Region 5 consumers, with no course fee involved. Open seats will be made available to individuals outside of MDS/Region 5 for a \$75 fee.

The course is led by Mari Schacht, Quality & Training Coordinator at MDS. The class is presented using the "Sexuality Education for People with Developmental Disabilities" curriculum developed by Katherine McLaughlin, Founder of Elevatus Training. Katherine is known nationally as an expert on sexuality education for people with developmental disabilities. She not only trains this course but also encourages and trains individuals with development disabilities to become peer sexuality educators.

Contact Mari Schacht, <u>mari@mds-nh.org</u> or call 603-352-1304, ext 212.

ABLE Disability Justice Parade Set for Oct 15th

ABLE NH is organizing NH's first ever Disability Justice Parade, to be held at noon on October 15, 2022 at Arms Park in Manchester, NH.

Your community group, school group, nonprofit, or business is warmly welcome to march with us. The Disability Justice Parade is a great way to bring together people with and without disabilities to advance the idea that all people belong in the middle of community.

Want to march in the parade? Register at the ABLE NH website: <u>https://www.ablenh.org/</u>

News & Notes

Self-Advocate Connections – All About Us

The Connections – All About Us self-advocacy group is a safe and friendly group that meets the third Monday of each month via Zoom from 10:30 to 11:30 a.m.

Self-advocacy is about making connections and friendships. It's about learning how to speak up for yourself, thinking about what your own good life should look like, and how to move in that direction. The Connections – All About Us group is a safe place to learn about our rights and responsibilities, talk about things that we are struggling with or hoping for, make connections in our communities, and share our thoughts. Join one of our meetings and see what we do. We like to have fun and invite you to join us.

Meetings are posted on the <u>MDS training calendar</u> which is where you'll find the Zoom link to each session.

Contact Mari Schacht by email: <u>mari@mds-nh.org</u> or by phone: 603-352-1304, ext 212.

New 988 Hotline May Help Those in Crisis

The new 988 national hotline launched in July 2022 is intended to provide easy access to help for anyone experiencing a mental health crisis in much the same way that 911 connects people to emergency services.

The three-digit number will take over for the existing National Suicide Prevention Lifeline — which will also continue to be available at 800-273-8255 — but with an expanded mission. In addition to offering support to people at risk of suicide, the hotline is designed to aid those facing all sorts of mental health crises or any kind of emotional distress.

The number will be available by call, text or chat 24 hours a day for those who are struggling as well as anyone worried about a loved one who may need crisis support. Individuals who reach out will be connected with a trained crisis counselor at one of 200 local centers who can provide support and resources. If a local center is unavailable, callers will automatically be routed to a national backup crisis center.

Hello! I would love to hear from you!

Our Region 5 Area Agency serves about 1,000 individuals and families in the Monadnock Region. You are the reason we are here. We want to be sure your voice is heard.

As your new Executive Director, I want to hear from you.

- Do you have feedback you'd like to share?
- Do you have unresolved concerns?
- Do you have questions about your current services or the BDS system redesign?
- Do you want to find out more about our MDS mission of inclusion, participation and mutual relationships?

Please reach out — 603-352-1304 or MaryAnneW@mds-nh.org.



Mary-Anne Wisell MDS Executive Director

Community Support

C&S Provides Equipment for Birth to Three

C&S Wholesale Grocers has provided a grant to MDS Birth to Three to help purchase three pieces of equipment so they can better serve children under the age of 3 with developmental delays in the physical area. The funded equipment includes a stander, a gait trainer, and a positioning pod.

Because of supply issues and with an increase in families reaching out for services, this equipment is in high demand right now, with local families sometimes having to wait six to nine months to get critical equipment. Thanks to C&S, MDS Birth to Three can lend the equipment to families so they can start working with their child immediately.

Lee & Mt Fuji Donates Planet Aid Proceeds

Lee & Mt. Fuji r estaur ant in Marlborough is now hosting two Planet Aid clothing collection boxes at their Main Street (Route 101) location. The Lee family is generously contributing their compensation from Planet Aid to MDS. The funds from the donations will be used toward the unmet needs of individuals served by MDS.

If you are discarding or recycling clothing, please consider dropping it in the boxes adjacent to the restaurant. Every contribution will help MDS individuals and families. We're so grateful to the Lee family for their generosity.

Area Donors Step Up in June for NH Gives

More than two dozen donors pitched in to help raise 3,700 for MDS during this year's NH Gives event on June 7th and 8th.

NH Gives is the state's largest day of giving — 24 hours for Granite Staters to give back to nonprofits that give so much to our communities every day. Hosted by the NH Center for Nonprofits, it brings together hundreds of organizations and tens of thousands of donors to raise money and awareness for the causes served by NH's nonprofit sector.

Our thanks to all who participated in making the day a success for MDS and other local organizations.

Run~Walk~Smile Set for Saturday, Nov 5th

Join us on Saturday, November 5th for the 8th annual Run~Walk~Smile 5K/10K Chapman Challenge/1-Mi Fun Run. We're raising funds for dental care for those with developmental disabilities. All proceeds go to the MDS Dental Fund. This is a family-friendly event. Sign up by September 21st to get a free T-shirt!

- * 10K Chapman Challenge: \$25 (10 a.m. start)
- * 5K Run~Walk~Smile: \$25 (10 a.m. start)
- * 1-Mile Fun Run: \$15 (9:30 a.m. start)
- * 25% FAMILY RATE discount: Register 4 or more immediate family members, for any mix of events.
- * \$15 for ages 12 & under. Children 3 & under free. <u>Register for RWS online.</u>

Save the Date! Saturday, November 5, 2022







June 2022 MDS Communications Survey Results

Here is a quick summary of results from this summer's MDS Communications Survey. The team heard from 265 people: 65 employees, 24 individuals, 103 families/board members, 29 guardians, 39 service providers, and 4 who preferred not to say. We thank all of you for taking time to help us assess how we can better reach our stakeholders.

What types of information are you interested in receiving from MDS and ideally how often?

The majority wish to receive information on an "as-needed" basis. Top interest areas include BDS/DHHS changes, Social

Security/benefits changes, legislative and advocacy issues, general agency news, training, transition, as well as MDS fundraising events and opportunities.

Which methods do you currently use to get information from/about MDS?

The responses to this question reveal that the calls and emails from service coordinators are effective and important, and that they are doing an amazing job of staying in contact with families and individuals. Most people prefer "as needed" in terms of frequency. People seem to appreciate monthly e-blasts and the 3x/year Clipboard newsletter, but do wish to receive important information in a timely way.

Looking ahead, how do you want to get information, and how often?

Again, "as needed" is preferred. Email and phone contact from service coordinators are the preferred method, but respondents want to see monthly e-blasts and a website that is up-to-date and easier to use. Social media seems to be less important overall, and Facebook is the preferred platform.

Do you use social media? How?

- 63% of respondents use social media. Those that do mostly spend their time with Facebook and online news sources.
- 60% of those who use social media check in daily with Facebook, and 25% with local news online.
- The majority have no interest in using other social media platforms: Twitter (80% never), LinkedIn (66% never) and Instagram (60% never).
- Interestingly, most employees and providers use Facebook and are interested in receiving information from MDS through social media.
- Only 33% of people who use social media say they are aware of and have "liked" or "followed" the MDS Facebook page. However, over 50% are unaware of the Family Council and MDS Regional Resource pages.

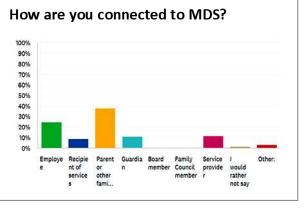
Again, responses indicate that employees and providers are more likely to use Facebook and would want to see more MDS information there. Though many of our families do not use social media, some who do would like to see better utilization of our Facebook page.

What about the Clipboard?

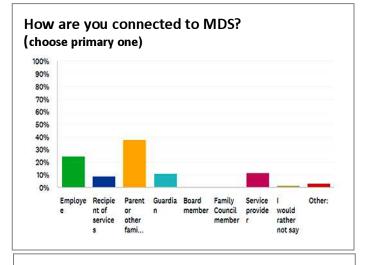
As mentioned above, people do want to continue to receive the 3x/year Clipboard newsletter. The vast majority, 75%, prefer to receive Clipboard online rather than in the mail. 16% want to receive in the mail, and 9% prefer to receive both by mail and electronically.

On the next page, we share information using graphs to show comparative responses.

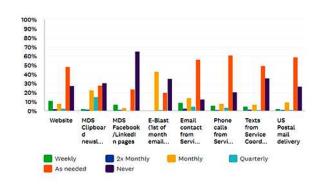
Again, our thanks for your participation in this survey.

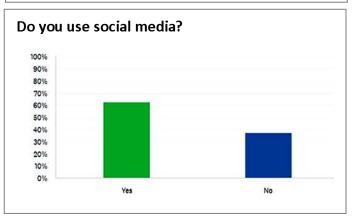


MDS Communications Survey

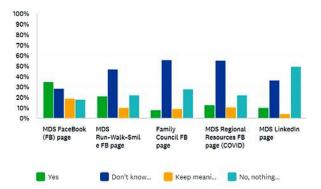


Which of these methods do you currently use to get information from/about MDS? How often?

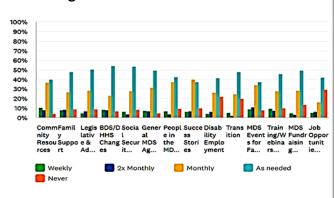




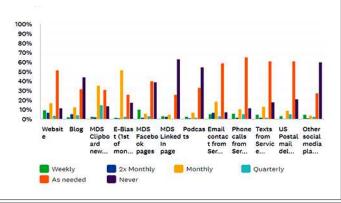
Have you "liked" or "followed" these MDSrelated social media pages?



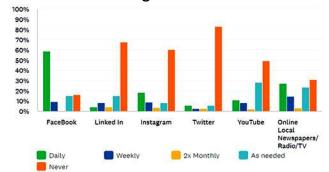
What type of information are you interested in receiving from MDS? How often?



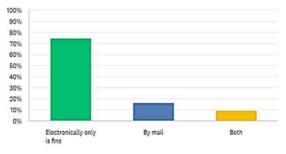
Looking ahead, how would you prefer to get general information from MDS? How often?



How often do you look at news & information content on online digital and social media sites?



How do you prefer to receive the Clipboard, the MDS quarterly newsletter?



<u>Resources</u>

New Hampshire Resources

ABLE NH

2 1/2 Beacon Street Concord, NH 03301 (603) 271-2336 www.ablenh.org Advocates for the civil and human rights of all children and adults with disabilities. Promotes full participation by improving systems of supports, connecting families, inspiring communities, and influencing public

Disabilities Rights Center

64 N. Main Street. Suite 2 Concord, NH 03302 (800) 834-1721 (603) 228-0432 www.drcnh.org Provides advocacy assistance, information and referral services to families and individuals with disabilities.

Governor's **Commission on Disability**

121 South Fruit Street. Suite 101 Concord, NH 03301 (800) 852-3405 (603) 271-2773 www.nh.gov/disability Information and referral service, Client Assistance Program for vocational rehab clients, Barrier Free Committee. and newsletter.

NH Council on **Developmental Disabilities**

2 1/2 Beacon Street, Suite 10 Concord, NH 03301 (603) 271-3236 www.nhddc.org Recommends policy and advocates for legislative change on issues affecting people with developmental disabilities. Not a direct service agency, but likes to hear your thoughts.

NH Family Voices

129 Pleasant Street Concord, NH 03301 (603) 271-4525 www.nhfv.org

Family organization that provides services to families and professionals caring for children with special health care needs and/or disabilities. network of families speaking on behalf of children with special health care needs.



People Can't Wait

Make your voice heard during this election & budget season!

Check the MDS website or sign up for email updates. Contact Sue Walthour, SueW@mds-nh.org.



Looking for rewarding part-time work?

Are you dedicated, creative, committed, team-oriented, with a good sense of humor?

> MDS is hiring part-time Direct Support Professionals (DSPs) for children and adults in Keene and Peterborough.

You could make a huge difference in someone's life!

Call 603-352-1304 or send an email to us at employment@mds-nh.org for more information.

Inclusion • Participation • Mutual Relationships

MDS is hiring! Email employment@mds-nh.org

Medicaid False Claims Act

False claims are not claims with innocent billing mistakes. False claims include services that are:

- Not rendered
 - Part of a previously submitted claim
- - Not supported by patient's medical record Upcoded
- Watch a brief video on the False Claims Act to help you understand and comply with this law: https://www.youtube.com/watch?v=BbZ78QTLztQ&feature=youtu.be

Want to file a complaint? Call 1-855-450-3593 To file a complaint with the Bureau of Developmental Services (BDS), call 1-855-450-3593. After you file a complaint, an investigator will contact vou directly.

Respite Providers Needed Part time hours with flexibility. Contact hr@mds-nh.org





policy.





MONADNOCK DEVELOPMENTAL SERVICES 121 RAILROAD STREET KEENE, NH 03431

RETURN SERVICE REQUESTED

What's in this issue? Summer 2022

- NH Medicaid Adult Dental Benefit Signed into Law •
- Healthy Relationships Series Starts in August •
- Legislative Update •
- BDS Systems Work Impacts You Stay Informed!
- Photos Galleries From Our Community •
- People at MDS Service Awards

MDS Offices will be closed:

Monday, Sep 5 Labor Day



What's coming up? For upcoming events, visit the MDS Events Calendar at <u>www.mds-nh.org</u>.

Join the MDS email list! Receive MDS updates and news electronically. To sign up, contact your Service Coordinator or email Lurleen@mds-nh.org.

